

**Job Description: Childline Therapeutic Support Worker, Limerick**

**Salary: €34,264 pro rata, 24 hours per week, 3 year Fixed Term Contract, funding dependant.**

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| **Job Title** | **Childline Therapeutic Support Worker** |
| **Reporting to** | Regional Manager |

**The Service**

**The Resilience Support Worker Service (Limerick) provides a comprehensive, mobile one to one support service (including out of hours access) to children aged 0 - 18 who may be experiencing emotional and behavioural difficulties, with a focus on trauma informed care and practice. Each child referred to the service receives an individual assessment of need upon which a detailed intervention programme is developed. All practice is based on meeting the needs of the child and is evaluated with reference to the outcomes for the child.**

**Overall Aims and Objectives:**

* **To provide a home based support service to children aged 0-18 years which will include face to face, telephone and web-based counselling initiatives (E Support).**
* **To provide a support service to children who do not have access to other support options**
* **To identify and link children and young people experiencing emotional and or behavioural difficulties or presenting with welfare concerns into targeted individual therapeutic work.**
* **To provide these children and young people with the necessary supports to promote psychological resilience and psychological wellbeing, regardless of social and emotional background.**
* **To educate, develop coping skills, improve relationships and promote positive behaviours and self-regulation.**

1. **To support a child to address their behavioural or emotional difficulties.**
2. **To provide a service that empowers children and acknowledges their rights as citizens.**
3. **To support parents/carers in meeting their child’s needs.**

**Job Details**

1. **To work with individual children, aged up to 18 years.**

* **To supervise and support a group of volunteers/mentors where mentoring is active**
* **To be active in consulting children and encouraging their participation at all levels within society and within the ISPCC Children’s Advisory Committees**

1. **To organise and deliver outreaches /workshops/ training sessions where appropriate**
2. **To actively participate in all campaigns and events run by the society**

* **To actively engage in ISPCC research projects**
* **To maintain accurate and efficient records of work carried out with families**
* **To evaluate the quality and effectiveness of work carried out with families**
* **To be involved in community networking including CYPSC and CYPSC subgroup meetings and statutory meetings where required.**
* To attend, when requested, team meetings, case conferences, Meitheals, and other service

Meetings

* **To be available to engage in other activities as requested by the Society.**

**Personal Specifications**

**Essential: Candidates should have the following;**

**Qualification:**

* **A third level (level 8) qualification in social sciences or related field.**

**Experience:**

* **A minimum of two years’ experience, of working directly with children and/or young people and/or families.**
* **A detailed understanding of community, statutory and voluntary sectors. Experience working with young people through prevention and early intervention towards building resilience, social support and self-regulation of behaviour and emotions.**

**Knowledge:**

* **Candidates must be able to demonstrate a theoretical and practical knowledge of the following: Child development, child assessment, individual programme planning, child intervention processes, and evaluating client work.**
* **Candidates must also have demonstrated therapeutic techniques and a working knowledge of children’s legislation with regard to child protection, welfare and children’s rights.**

**Ability and Attributes:**

* **Candidates must be child-centred with an ability to remain focused on the needs of children and young people.**
* **Candidates must exhibit a strong commitment to children’s rights.**
* **Candidates must be capable of working on own initiative and as part of a team.**
* **Candidates must have the ability to provide volunteer supervision and appraisals.**
* **Candidates must possess excellent communication skills.**
* **Candidates must have the ability to plan and implement individual programme plans for children and young people.**
* **Candidates must have the ability to undertake parenting work on an individual basis.**
* **Candidates must be effective at time management with the ability to oversee a number of projects at any given time.**
* **Candidates must be self-motivated and have the ability to work on their own initiative as well as work as part of a team.**
* **Candidates must be flexible and be available and willing to work unsociable hours as routinely required.**
* **Candidates must be I.T. literate and have an ability to maintain computerised client files/records.**

**Desirable:**

* **Experience of providing presentations on a small or large group setting**
* **Experience of team building and volunteer development.**

**General:**

* **Candidates must possess a full, clean driver’s license and own vehicle.**