



Job Specification

Job Title: Childline Therapeutic Support Worker

Working Week: 3 days

Contract type: Maternity Leave Cover

Location: Cork

The Service

The Childline Therapeutic Support Service provides a comprehensive, mobile one to one support service (including out of hours access) to children aged 0 – 18 who may be experiencing emotional and behavioural difficulties, with a focus on trauma informed care and practice. Each child referred to the service receives an individual assessment of need upon which a detailed intervention programme is developed. All practice is based on meeting the needs of the child and is evaluated with reference to the outcomes for the child.

Overall Aims and Objectives CTSW:

- To provide a mobile support service to children aged 0–18 years which will include face to face, and web-based counselling initiatives (E Support).
- To provide a support service to children who do not have access to other support options
- To identify and link children and young people experiencing emotional and or behavioural difficulties or presenting with welfare concerns into targeted individual therapeutic work provided face to face or online.
- To provide these children and young people with the necessary supports to promote psychological resilience and psychological wellbeing, regardless of social and emotional background.
- To educate, develop coping skills, improve relationships and promote positive behaviours and self-regulation.
- To support a child to address their behavioural or emotional difficulties.
- To provide a service that empowers children and acknowledges their rights as citizens.
- To support parents/carers in meeting their child's needs.

Job Details

- To work with individual children, aged up to 18 years.
- To facilitate groupworks with parents and young people.
- To be active in consulting children and encouraging their participation at all levels within the organisation.
- To organise and deliver outreaches /workshops/ training sessions where appropriate.
- To actively participate in all campaigns and events run by ISPCC.
- To actively engage in ISPCC Childline research projects.
- To maintain accurate and efficient records of work carried out with families.
- To evaluate the quality and effectiveness of work carried out with families.
- To be involved in community networking including CYPSC and CYPSC subgroup meetings and statutory meetings where required.
- To attend, when requested, team meetings, case conferences, Meitheals, and other service Meetings.
To work with colleagues to support the deliver of the ISPCC Childline Strategy.
- To be available to engage in other activities as requested by the Society.

Personal Specifications**Essential: Candidates should have the following;****Qualification:**

- Candidates should possess a minimum degree (level 8) qualification in Social work, psychology, occupational therapy, social care, psychotherapy, or counselling from a recognised third level institution.

Experience:

- A minimum of two years' experience, of working directly with children and/or young people and/or families.
- A detailed understanding of community, statutory and voluntary sectors. Experience working with young people through prevention and early intervention towards building resilience, social support and self-regulation of behaviour and emotions.

Knowledge:

- Candidates must be able to demonstrate a theoretical and practical knowledge of the following: Child development, child assessment, individual programme planning, child intervention processes, and evaluating client work.
- Candidates must also have demonstrated therapeutic techniques and a working knowledge of children's legislation with regard to child protection, welfare and children's rights.
- Knowledge of working with families in congregated settings would be helpful.

Ability and Attributes:

- Candidates must be child-centered with an ability to remain focused on the needs of children and young people.
- Candidates must be able to build relationships with parents, particularly those parenting in congregated settings.
- Candidates must exhibit a strong commitment to children's rights.
- Candidates must be capable of working on own initiative and as part of a team.
- Candidates must have the ability to provide volunteer supervision and appraisals.
- Candidates must possess excellent communication skills.
- Candidates must have the ability to plan and implement individual programme plans for children and young people.
- Candidates must have the ability to undertake parenting work on an individual basis.
- Candidates must be effective at time management with the ability to oversee a number of projects at any given time.
- Candidates must be self-motivated and have the ability to work on their own initiative as well as work as part of a team.
- Candidates must be flexible and be available and willing to work unsociable hours as routinely required.
- Candidates must be I.T. literate and have an ability to maintain computerised client files/records.

Desirable:

- Experience of working therapeutically with children and young people online.
- Experience of providing presentations on a small or large group setting
- Experience of team building and volunteer development.

General:

- Candidates must possess a full, clean driver's license and own vehicle.